



PRIVACY STATEMENT

Your privacy and protection are important to us. Sensitive information is stored electronically within our database, which is secured and only accessible by our staff who follow strictly privacy procedures. If any documents containing personal data are printed for internal purposes, they are kept in a filing system in our office that is only accessible by our employees. If documents are no longer applicable, they are shredded before disposal.

- Any personal data is only collected if relevant and necessary for us to provide the services sold.
- All personal data is kept for maximum 1 year.
- Our customers are informed on how we store data and where. They always have the option to be deleted from our database.
- *We are committed to protecting the privacy of all of our guests and users, and we would like to reassure you that all of the information you provide us with is kept strictly private and confidential.*

We would require for the following information:

- Full name
- Date of birth
- ID or passport no.
- Travel insurance
- Driving license
- Personal preferences or restrictions (diet/allergies etc.)
- Possible mobility issues or health issues
- Other relevant information for the organization of the trip.

The data collected might be occasionally shared with final services providers, such as hotels, rent-a-car company, if required.

The data is required by email or WhatsApp and transmitted via the same means to third parties, if the case.

We follow the the European Union's directive, the "**General Data Protection Regulations (GDPR)**" and its principles:

- Personal data shall be processed fairly and lawfully
- Personal data shall be obtained only for one or more specified and lawful purposes
- Personal data shall be adequate, relevant, and not excessive
- Personal data shall be accurate and, where necessary, kept up to date.



SC MC TRANSILVANIA SRL

Romania, Tirgu-Mures, jud. Mures, str. Muntenia, nr. 12

CIF: RO21084713; RC: J26/275/2007

Tel: 0040 265260881; 0040 751254117

E-mail: adi@mctransylvania.com; info@mctransylvania.com



- Personal data processed for any purpose or purposes shall not be kept for longer than is necessary for that purpose or those purposes.
- Personal data shall be processed in accordance with the rights of data subjects under this Act.
- Appropriate technical and organizational measures shall be taken against unauthorized or unlawful processing of personal data and against accidental loss or destruction of, or damage to, personal data.
- Personal data shall not be transferred to a country or territory outside the European Economic Area unless that country or territory ensures an adequate level of protection for the rights and freedoms of data subjects in relation to the processing of personal data.

In case of changes or the regulations or rules, we would inform you via electronic means.

In case you need to contact us regarding privacy and protection, please write an email to office@mctransylvania.com or call +40751254117.

The person responsible with privacy and protection within MC Transilvania is Adriana Constantin.

MC Transilvania

Tirgu Mures, Romania

Emails: adi@mctransylvania.com, office@mctransylvania.com

Phone no: +40265260881, +40751254117